

Tsunami Wedding & Functions

Terms & Conditions August 2015

Please let us know if you would like to ask questions regarding any of the below.

Tentative Bookings

All unconfirmed reservations will be automatically cancelled after a 7 day period. No responsibility is taken for canceled unconfirmed reservations. To secure your chosen Tsunami function date, please fill out and return your completed booking confirmation form along with your function deposit of \$500. Once your deposit is received you will be given a written receipt or confirmation email. All deposits are non refundable. Deposits are deducted from your final function account.

Cancellations of Events

In the event of a function being cancelled within 30 days (written notice is required to be given) of the reserved date, Tsunami reserves the right to charge 25% of the estimated value of your event. Please see your function co-ordinator if clarification of this information is required.

Entertainment

Tsunami is equipped with a modern sound system with the ability to control volumes in differing areas together with a comprehensive selection of music. We also are able to recommend a range of quality bands and DJ's who have experience with our facilities and sound set up and will gladly provide phone numbers for you to arrange details with them direct. Tsunami reserves the right to control the volume level of music should it deem that the level is excessive and will keep the back doors from the restaurant to the garden shut when not being used to allow people to enter the room. The purpose of this is to keep down the noise of the dancing from 10pm onwards.

Due to council regulations loud outside amplified music is not permitted. No external speakers etc will be able to be set up in the garden or 'ripple' area. There are speakers already there and they can be used. As your DJ to bring a laptop or iPod device in addition to his equipment to supply music to this area. His 'desk' equipment will not be able to be used to provide sound to this area. Please inform him of this. The use of bands playing outside is allowed as long as these bands are strictly 'unplugged' ie no amplification of any kind except for internal speakers built into some keyboards. Please inform your band of this or ask them to contact us. Tsunami has regular jazz bands playing on the weekend as well as a house DJ who is experienced with the sound system setup. Contact numbers available upon request.

Band

All arrangements with bands to play at Tsunami must include a specific instruction regarding food and drinks for the band. This can be for example 'no food, just soft drinks' (which will be added to your bill), "just bottled tap water" for short engagements, or a meal and beer tab. It is entirely up to the discretion of the client. Please let us know beforehand how you would like us to handle this.

PA System

Tsunami has microphone and speaker facilities and will have them available for you to use at your function. External DJ's cannot use Tsunami's speaker or PA system. No speakers in garden allowed except for Tsunami's existing speakers. External DJ's must consult Tsunami before setting up (ring Tsunami & ask for Brett) and must agree to Tsunami's sound terms. If your wedding is of medium to large size you may want to ask your DJ to provide a larger external PA and speaker than that of Tsunami's.

Decorations

We are happy to accommodate any theming necessary for your event however no items are to be nailed, screwed, stapled or adhered to any of our surfaces or fixtures. Confetti or rice is not allowed on the premises. If any damage is caused to Tsunami due to decorations, the function host will be charged at \$55/hour. This amount will be added to your final function account. As the garden, lights and girls in traditional costume look exceptionally beautiful, you may feel there is no need to pay for any additional decorations. Upon request we have a variety of coloured napkins, table cloths and overlays that we can order in for you at extra cost. Use of Tsunami's standard napkins is free, other colours are available for \$150. An additional set up fee may be charged per hour for the estimated time required for any styling or decorations not provided by Tsunami that is required to be set up by Tsunami staff. This will be charged at \$100 per hour.

Place Cards, Table Gifts & Guest lists

The above items asked to be delivered to your function co-ordinator one week prior to your function event. However to ensure that your requirements can be met we suggest you confirm these details at the earliest possible time. All items are asked to be packaged together and clearly marked with the function hosts name and date of event, and all decorations and gifts to be taken after the conclusion of your event. All stationery to be provided by client if there are specific requirements for theming, (e.g. menu paper). Any flowers, equipment, centre pieces or wedding cake may be dropped off that morning or afternoon (we will take the utmost care of any items placed in our care but again cannot take responsibility for any damage or breakages).

Deliveries

Items being delivered on your behalf must be boxed and labeled with function name and clearly marked. Drop off times to be arranged with your functions co-ordinator. Although all care is taken, no responsibility is taken for lost or damaged goods. All cakes, gifts, room decorations and other property need to be collected from the venue at the conclusion of the function, unless prior arrangements have been made.

Damage to Property

Damage caused to property including linen, carpets, fixtures and fittings, resulting in replacement of the property will be the financial responsibility of the host. Unfortunately due to recent events a bond of \$500 will be added to the final invoice and credited to your bank account after the event. Glass breakage and normal wear and tear will not be deducted but broken chairs and items damaged or destroyed due to unacceptable behaviour (eg smashing a picture frame) will be deducted. Please ask for more details.

Wedding Cakes

If you are using a dessert option from one of our set menus or having a cocktail party we will cut and serve your wedding cake on platters or in cake bags (we do not supply the cake bags) complementary.

Confirmation of Menu and Beverage Selections

Your food and beverage selections are to be finalised 3 months (at the latest 4 weeks) prior to your event date. It is preferred that an on site appointment be made and all details discussed with your function co-ordinator and signed off on.

Pricing & Supplies

Pricing Food and beverage availability is subject to seasonal variations. We will do our best to match what was initially agreed to but please understand that this is not always possible. Management reserves the right to alter the price of the food and beverage menus due to unforeseen supplier or industry increases provided we advise you thirty days prior to the function. All attempts will be made however to hold to the original menu as described above.

Final Numbers & Payment

We require your final numbers and payment 12 days prior to your event. Your numbers may increase but this must be approved by the chef. If your numbers decrease you will be charged on your confirmed numbers.

Running of your Event

A schedule will be planned at this time outlining your order of events for your function. Please supply your function co-ordinator with details of speeches required, presentations or announcements that may require breaks in your service time.

Function Hours

Tsunami is situated in a residential area with strict noise restrictions from council that we must adhere to therefore functions times cannot extend beyond 11:30pm Monday to Saturday, and 10:30pm on Sundays.

Functions will start and finish at the agreed time. If your guests wish to arrive early please advise us beforehand and a separate bar area will be set up and guests can pay for their own drinks before the function commences.

Upon finishing a period of half an hour will be provided for guests to vacate the area. If any guests are present an hour after the official finish time \$350 will be deducted from the deposit.

Payment

Payment in full for your food and beverage selections is required to be settled in full 2 weeks prior to your event date. (Please remember that most internet bank transfers are capped at \$5000/day so please allow your outstanding beverage account is required to be settled at the conclusion of your event. For 'on consumption' packages, your drinks bill will be estimated and a refund issued should this amount not be reached. Tsunami accepts bank cheques and cash for account payments. Credit card facilities are also available upon request. Credit Payments will incur an additional 1% facility charge to cover bank charges.

Every endeavor is made to maintain prices as quoted, however these are subject to alteration with 30 days notice. Tsunami will commit to confirmed pricing at point of sale. Should you wish to pay with a personal cheque 14 days notice must be given along with photo ID.

No Shows

No refunds or credits can be offered for guests who fail to attend your wedding event.

Responsibility

Tsunami does not accept responsibility for damage or loss of any client's property before, during or after an event. We are happy to keep presents and equipment over night but take no responsibility for any breakages, theft or damage. The persons named on this booking will be financially responsible for any damage sustained to the property of Tsunami (including property hired in for the occasion) by themselves or any of their guests, invitees or other associated person.

Duty of Care under the Provisions of the Liquor Act

Tsunami has a duty of care under the provisions of the WA Liquor Act and as such have the responsibility right to refuse the service of alcohol to any person they deem to be intoxicated. Any person providing alcohol to the said guest will also be denied service and both (or all) persons will be asked to leave the premises immediately.

Tsunami reserves the right to refuse service (but not limited to): - Persons who show signs of intoxication - Persons suspected of being under the age of eighteen (18) years. Gifts of Alcohol presented to guests must remain sealed whilst on the premises. Please advise your guests. Function hosts are financially responsible for any damage caused to the property of Tsunami. All damage costs and any additional abnormal cleaning deemed necessary will be charged for at a rate of \$50 per hour per staff member needed. Tsunami staff will call for taxis upon request although it is suggested that guests arrange and book taxis prior to the event start to ensure prompt arrival of your service. Tsunami shall be entitled to remove any persons from the event whose behaviour, in the opinion of Tsunami, is objectionable, improper or undesirable.